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**Mauritius-Ebene: Invitation to tender for “Design, supply, installation, commissioning and aftersales service of equipment for the operationalisation of the Regional Maritime Information Fusion Centre (RMIFC), the Regional Coordination of Operation Centre (RCOC) and their respective national centres in the Eastern and Southern African and Indian Ocean region”  
2018/S 027-058019**

**Countries: Comoros, Djibouti, Kenya, Madagascar, Mauritius, Seychelles, Somalia, Tanzania**

**Supply contract notice**

1. **Publication reference**  
EuropeAid/139181/IH/SUP/MULTI
2. **Procedure**  
Open
3. **Programme title**  
Programme to Promote Regional Maritime Security (MASE)
4. **Financing**  
10th European Development Fund — Financing Agreement N<sup>o</sup> RSO/FED/024098.
5. **Contracting authority**  
Indian Ocean Commission, 3rd Floor, Blue Tower, Rue de l’Institut, Ebene, REPUBLIC OF MAURITIUS.

**Contract specifications**

6. **Description of the contract**  
The contract aims at the design, supply, installation, commissioning and aftersales service of equipment for the operationalisation of the (i) Regional Maritime Information Fusion Centre (RMIFC) based in Madagascar, (ii) the Regional Coordination of Operation Centre (RCOC) based in Seychelles and (iii) their respective national centres in the Eastern and Southern African and Indian Ocean region.  
The Contractor will provide the following to the RMIFC, Regional Maritime Information Fusion Centre, Lot IIK 44, Villa "Sainte-Clotilde", Ankadivato, (101)Antananarivo, Madagascar:  
— Under Lot 1:  
— 1 x Software application — PFMIS,  
— 1 x AIS satellite data service (3 years subscription),  
— 1 x Application Server,  
— 1 x Backup Server,  
— 1 x Map/GIS Server,  
— 2 x Ingestion Servers,  
— 4 x Data Storage Servers,  
— 2 x Server console with KVM switch,  
— 2 x Uninterruptible Power Supply,  
— 2 x Rack 42U,  
— 1 x Monitoring Workstation,  
— 1 x System Installation and Configuration Services,  
— 1 x System Training Services,

- 1 x PFMIS Software Implementation Services,
- 1 x PFMIS Software Maintenance Services,
- 1 x IT Infrastructure Maintenance Services.
- Under Lot 2:
  - 9 x Workstations,
  - 12 x Laptops,
  - 3 x Wall mounted displays,
  - 2 x Projectors with screens,
  - 1 x Multifunction Laser Printer,
  - 1 x 3 Year subscription for Office business software package including at least applications for document editor, spreadsheets, slides builder, database, mail client, instant messaging, Cloud storage access for 25 users.
- Under Lot 3:
  - 1 x Photo Camera,
  - 1 x PABX System.

The contractor will provide the following to the RCO, Regional Coordination Operational Centre, Reflects Bldg., Ave. du Bois de Rose, Victoria, Mahé, Seychelles:

- Under Lot 1:
  - 1 x Domain Server,
  - 1 x Mail Server,
  - 1 x Intranet Server,
  - 1 x Storage Area Network,
  - 1 x Backup Device,
  - 1 x Server console with KVM switch,
  - 1 x Firewall Appliance,
  - 2 x Wireless Network Access Point,
  - 2 x Network Switch,
  - 1 x Cabling system,
  - 1 x Online Uninterruptible Power Supply,
  - 1 x Rack 42U,
  - 1 x Monitoring Workstation,
  - 1 x Centralised Antivirus Software with license and upgrade/update (3 Years subscription),
  - 1 x Network Management Software with license,
  - 1 x Intranet server implementation Services,
  - 1 x System Installation and Configuration Services,
  - 1 x System Training Services.
- Under Lot 2:
  - 18 x Workstations,
  - 11 x Laptops,
  - 3 x Wall mounted displays,
  - 1 x Multifunction Printer,
  - 2 x Projectors with screens,
  - 1 x 3 year subscription for Office business software package including at least applications for document editor, spreadsheets, database, slides builder, mail client, instant messaging, Cloud storage access for 30 users.

- Under Lot 3:
- 1 x Photo Camera,
- 10 x Digital Camera,
- 20 x Transmission tablets with satellite beacons,
- 1 x PABX System,
- 1 x Audio System,
- 1 x HF Set,
- 1 x VHF Set,
- 1 x VHF Air Band Service.

Under Lot 2, the contractor will provide equipment for ESA-IO national beneficiary countries to liaising with the RMIFC and RCOC. As the liaising unit for each of the two centres are different, 2 workstations are provided to each beneficiary country (more for Somalia to make provision for the Somali regional States) as follows:

- 20 x Workstations in total to be distributed as follows:
- Comoros: 2 Units delivered to Garde côte comorienne, Armée National de Développement, Moroni,
- Djibouti: 2 Units [exact address to be specified later],
- Kenya: 2 Units [exact address to be specified later],
- Madagascar: 2 Units delivered to Centre de Fusion d'Informations Maritimes (CRFIM), Lot IIK 44, Villa "Sainte-Clotilde", Ankadivato, (101),
- Mauritius: 2 Units delivered to National Coast Guard Headquarters, Les Salines, Port Louis, Mauritius,
- Seychelles: 2 Units to be delivered to Reflecs Bldg., Ave. du Bois de Rose, Victoria, Mahé, Seychelles,
- Somalia: 6 Units [exact address to be specified later],
- Tanzania: 2 Units [exact address to be specified later]).

Further details on the RMFIC and RCOC are provided in the Annex 1.

7. **Number and titles of lots**

- Lot 1 — Software Application, Servers, Backup System and Networking,
- Lot 2 — Laptops, Workstations and Accessories,
- Lot 3 — Telephony, Communications and other Accessories.

**Terms of participation**

8. **Eligibility and rules of origin**

All supplies under this contract may originate from any country.

9. **Grounds for exclusion**

Tenderers must submit a signed declaration, included in the Tender Form for a Supply Contract, to the effect that they are not in any of the situations listed in point 2.3.3 of the Practical Guide.

10. **Number of tenders**

Tenderers may submit only one tender per lot. Tenders for parts of a lot will not be considered. Any tenderer may state in its tender that it would offer a discount in the event that its tender is accepted for more than 1 lot. Tenderers may not submit a tender for a variant solution in addition to their tender for the supplies required in the tender dossier.

11. **Tender guarantee**

Tenderers must provide an original tender guarantee of 20 000 EUR for Lot 1, 8 000 EUR for lot 2 and 6 000 EUR for Lot 3. This guarantee will be released to unsuccessful tenderers once the tender procedure has been completed and to the successful tenderers upon signature of the contract by all parties. This guarantee will be called upon if the tenderer does not fulfil all obligations stated in its tender.

12. **Performance guarantee**

The successful tenderer will be asked to provide a performance guarantee of 10 % of the amount of the contract at the signing of the contract. This guarantee must be provided together with the return of the countersigned contract no later than 30 days after the tenderer receives the contract signed by the Contracting Authority. If the selected tenderer fails to provide such a guarantee within this period, the contract will be void and a new contract may be drawn up and sent to the tenderer which has submitted the next cheapest compliant tender.

13. **Information meeting and/or site visit**

No information meeting is planned

14. **Tender validity**

Tenders must remain valid for a period of 90 days after the deadline for submission of tenders. In exceptional circumstances, the Contracting Authority may, before the validity period expires, request that tenderers extend the validity of tenders for a specific period (see para 8.2 of the instructions to tenderers).

15. **Period of implementation of tasks**

The period of implementation of the tasks is fixed at a maximum of 180 days from the signature of the contract by all the parties.

**Selection and award criteria**

16. **Selection criteria**

a. Selection criteria for Lot 1

The following selection criteria will be applied to tenderers. In the case of tenders submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise. The selection criteria will not be applied to natural persons and single-member companies when they are sub-contractors:

1) Economic and financial capacity of tenderer (based on i.a. item 3 of the Tender Form for a Supply Contract). In case of tenderer being a public body, equivalent information should be provided. The reference period which will be taken into account will be the last 3 years for which accounts have been closed.

The selection criteria for each tenderer are as follows:

— The tenderer's annual turnover must be more than two million euros (2 000 000 EUR) over the last 3 years,

— Current ratio (current assets/current liabilities) in the last year for which accounts have been closed must be at least 1. In case of a consortium, this criterion must be fulfilled by each member.

2) Professional capacity of tenderer (based on i.e. items 4 and 5 of the Tender Form for this Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— Has the professional certification or an appropriate license for this contract,

— At least 5 academically qualified professional staffs for hardware installations in the field and 5 academically qualified software engineers working on a permanent basis for at least the last 3 years. For hardware part, apart from their academic qualifications, at least 1 must possess Linux Level 2 certification and 1 must possess MCSE certification. Bidders should provide reference and proof for cross verification by the contracting authority.

3) Technical capacity of tenderer (based on i.a. items 5 and 6 of the Tender Form for a Supply Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— the tenderers must have delivered similar supplies in the framework of at least two contracts with a budget of at least 1 000 000 EUR each which have been executed during the last 3 years (between January 2015 to December 2017),

— For the software application proposed, at least two proven successful project implementation is mandatory. It is recommended to bidders to provide references with contacts for cross verification by the contracting authority.

This means that the contract the tenderer refers to could have been started or completed at any time during the indicated period but it does not necessarily have to be started and completed during that period, nor implemented during the entire period. Tenderers are allowed to refer either to projects completed within the reference period (although started earlier) or to projects not yet completed. In the first case the project will be considered in its whole if proper evidence of performance is provided (statement or certificate from the entity which awarded the contract, final acceptance). In case of projects still on-going only the portion satisfactorily completed during the reference period will be taken into consideration. This portion will have to be supported by documentary evidence (similarly to projects completed) also detailing its value.

#### Capacity-providing entities

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. Some examples of when it may not be considered appropriate by the Contracting Authority are when the tenderer relies in majority on the capacities of other entities or when they rely on key criteria. If the tenderer relies on other entities it must prove to the Contracting Authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing a commitment on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator. Furthermore, the data for this third entity for the relevant selection criterion should be included in the tender in a separate document. Proof of the capacity will also have to be furnished when requested by the Contracting Authority.

With regard to technical and professional criteria, a tenderer may only rely on the capacities of other entities where the latter will perform the tasks for which these capacities are required.

With regard to economic and financial criteria, the entities upon whose capacity the tenderer relies, become jointly and severally liable for the performance of the contract.

#### b. Selection criteria for Lot 2

The following selection criteria will be applied to tenderers. In the case of tenders submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise. The selection criteria will not be applied to natural persons and single-member companies when they are sub-contractors:

1) Economic and financial capacity of tenderer (based on i.a. item 3 of the Tender Form for a Supply Contract). In case of tenderer being a public body, equivalent information should be provided. The reference period which will be taken into account will be the last three years for which accounts have been closed.

The selection criteria for each tenderer are as follows:

— The tenderer's annual turnover must be more than six hundred thousand euros (600 000 EUR) over the last 3 years,

— Current ratio (current assets/current liabilities) in the last year for which accounts have been closed must be at least 1. In case of a consortium, this criterion must be fulfilled by each member.

2) Professional capacity of tenderer (based on i.a. items 4 and 5 of the Tender Form for this Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— Has the professional certification or an appropriate license for this contract,

— At least 2 professional staff in the field working on a permanent basis for at least the last 3 years.

3) Technical capacity of tenderer (based on i.a. items 5 and 6 of the Tender Form for a Supply Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— the tenderers must have delivered similar supplies in the framework of at least two contracts with a budget of at least 400 000 EUR each which have been executed during the last three years (between January 2015 to December 2017).

This means that the contract the tenderer refers to could have been started or completed at any time during the indicated period but it does not necessarily have to be started and completed during that period, nor implemented during the entire period. Tenderers are allowed to refer either to projects completed within the reference period (although started earlier) or to projects not yet completed. In the first case the project will be considered in its whole if proper evidence of performance is provided (statement or certificate from the entity which awarded the contract, final acceptance). In case of projects still on-going only the portion satisfactorily completed during the reference period will be taken into consideration. This portion will have to be supported by documentary evidence (similarly to projects completed) also detailing its value.

#### Capacity-providing entities

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. Some examples of when it may not be considered appropriate by the Contracting Authority are when the tenderer relies in majority on the capacities of other entities or when they rely on key criteria. If the tenderer relies on other entities it must prove to the Contracting Authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing a commitment on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator. Furthermore, the data for this third entity for the relevant selection criterion should be included in the tender in a separate document. Proof of the capacity will also have to be furnished when requested by the Contracting Authority.

With regard to technical and professional criteria, a tenderer may only rely on the capacities of other entities where the latter will perform the tasks for which these capacities are required.

With regard to economic and financial criteria, the entities upon whose capacity the tenderer relies, become jointly and severally liable for the performance of the contract.

#### c. Selection criteria for Lot 3

The following selection criteria will be applied to tenderers. In the case of tenders submitted by a consortium, these selection criteria will be applied to the consortium as a whole unless specified otherwise. The selection criteria will not be applied to natural persons and single-member companies when they are sub-contractors:

1) Economic and financial capacity of tenderer (based on i.a. item 3 of the Tender Form for a Supply Contract). In case of tenderer being a public body, equivalent information should be provided. The reference period which will be taken into account will be the last three years for which accounts have been closed.

The selection criteria for each tenderer are as follows:

— The tenderer's annual turnover must be more than five hundred thousand euros (500 000 EUR) over the last 3 years,

— Current ratio (current assets/current liabilities) in the last year for which accounts have been closed must be at least 1. In case of a consortium, this criterion must be fulfilled by each member.

2) Professional capacity of tenderer (based on i.a. items 4 and 5 of the Tender Form for this Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— Has the professional certification or an appropriate license for this contract,

— At least 2 professional staff in the field working on a permanent basis for at least the last 3 years.

3) Technical capacity of tenderer (based on i.a. items 5 and 6 of the Tender Form for a Supply Contract). The reference period which will be taken into account will be the last 3 years from submission deadline.

— the tenderers must have delivered similar supplies in the framework of at least two contracts with a budget of at least 300 000 EUR each which have been executed during the last 3 years (between January 2015 to December 2017).

This means that the contract the tenderer refers to could have been started or completed at any time during the indicated period but it does not necessarily have to be started and completed during that period, nor implemented during the entire period. Tenderers are allowed to refer either to projects completed within the reference period (although started earlier) or to projects not yet completed. In the first case the project will be considered in its whole if proper evidence of performance is provided (statement or certificate from the entity which awarded the contract, final acceptance). In case of projects still on-going only the portion satisfactorily completed during the reference period will be taken into consideration. This portion will have to be supported by documentary evidence (similarly to projects completed) also detailing its value.

#### Capacity-providing entities

An economic operator may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which it has with them. Some examples of when it may not be considered appropriate by the Contracting Authority are when the tenderer relies in majority on the capacities of other entities or when they rely on key criteria. If the tenderer relies on other entities it must prove to the Contracting Authority that it will have at its disposal the resources necessary for performance of the contract, for example by producing a commitment on the part of those entities to place those resources at its disposal. Such entities, for instance the parent company of the economic operator, must respect the same rules of eligibility and notably that of nationality, as the economic operator. Furthermore, the data for this third entity for the relevant selection criterion should be included in the tender in a separate document. Proof of the capacity will also have to be furnished when requested by the Contracting Authority.

With regard to technical and professional criteria, a tenderer may only rely on the capacities of other entities where the latter will perform the tasks for which these capacities are required.

With regard to economic and financial criteria, the entities upon whose capacity the tenderer relies, become jointly and severally liable for the performance of the contract.

#### 17. **Award criteria**

Price.

#### **Tendering**

#### 18. **How to obtain the tender dossier**

The tender dossier is available from the following Internet address:

<https://webgate.ec.europa.eu/europeaid/online-services/index.cfm?do=publi.welcome> The tender dossier is also available from the Contracting Authority. Tenders must be submitted using the standard Tender Form for a Supply Contract included in the tender dossier, whose format and instructions must be strictly observed.

Tenderers with questions regarding this tender should send them in writing to IOC procurement department with copy at [secretariat@coi-ioc.org](mailto:secretariat@coi-ioc.org) (mentioning the publication reference shown in item 1) at least 21 days before the deadline for submission of tenders given in item 19. The Contracting Authority must reply to all tenderers' questions at least 11 days before the deadline for submission of tenders. Eventual clarifications or minor changes to the tender dossier shall be published at the latest 11 days before the submission deadline on the EuropeAid website at <https://webgate.ec.europa.eu/europeaid/online-services/index.cfm?do=publi.welcome>

#### 19. **Deadline for submission of tenders**

The deadline for submission of tenders is 16.4.2018 at 10:00 (Mauritius time) Any tender received by the Contracting Authority after this deadline will not be considered.

#### 20. **Tender opening session**

The opening session of tenders is 16.4.2018 at 10:30 am (Mauritius time) at the General Secretariat, 4th Floor, Avenue de l'Institut, Blue Tower, Ebene, Republic of Mauritius.

#### 21. **Language of the procedure**

All written communications for this tender procedure and contract must be in English.

22. **Legal basis(1)**

Annex IV to the Partnership Agreement between the members of the African, Caribbean and Pacific Group of States of the one part, and the European Community and its Member States, of the other part, signed in Cotonou on 23.6.2000 as amended in Luxembourg on 25.6.2005 and in Ouagadougou on 22.6.2010. Reference is made to Annex IV as revised by Decision 1/2014 of the ACP-EU Council of Ministers of 20.6.2014.

(1) Please state any specificity that might have an impact on rules on participation (such as geographic or thematic or long/short term).

23. **Additional information**

Not applicable